Got Questions? Get Answers, Anywhere, Anytime
By Greg Anderson, Reference Librarian

UNK faculty and staff can now get answers to questions 24 hours a day, 7 days a week, 365 days a year by using QuestionPoint. This is a Web-based, virtual reference service created jointly by the Library of Congress and OCLC. The service uses either e-mail or live chat to connect to librarians. UNK, UNL, and Bellevue University are cooperating to form a single subscription group. For UNK librarians our primary clientele are UNK users, followed by UNL and Bellevue users (when librarians there are unavailable), and, lastly, users from other member libraries.

UNK librarians monitor both QuestionPoint e-mail and chat services whenever they are staffing the reference desk (60 hours a week this semester). When UNK librarians are off-line, questions will be answered by librarians from the Global Reference Network. This network is a worldwide community of 647 libraries, museums, archives, historical societies, and others, some of whom are always on-line and available to help.

To connect with a librarian just click on the Ask Us 24/7 link on the Library’s home page: http://www.unk.edu/acad/library/ref/index.php?id=36928. You can choose to contact the librarians by e-mail, chat or telephone. ---Continued on page 3

Are You Breaking Copyright Laws?
By Ron Wirtz, Coordinator of Library Services & Instruction

Faculty members sometimes assume that the “fair use” doctrine of copyright law allows for unrestricted use of copyrighted materials in the classroom, in course reserves, and in courses delivered on-line. Unfortunately, laws governing copyright are more complex than that, and may expose the classroom or on-line teacher to liability if they fail to comply with the law and with the stated copyright compliance policy of the institution.

Within the guidelines of copyright law, classroom teachers are permitted to make one copy of a single article or a limited number of pages from a book for each member of the class. Making additional copies for storage in a file or for anticipated future use is a violation. If a teacher wants to distribute the same material to students in subsequent semesters, he or she is required to obtain permission from the copyright owner. One provision of copyright guidelines that teachers almost universally ignore is that each copy should bear a notice that the material is copyrighted. 1

Teaching in the on-line environment does not release the instructor from observing copyright law. If an article is scanned and posted to a Blackboard class under the provisions of “fair use,” such use may be permissible for a single semester. If the same material is to be used in subsequent semesters, however, it is mandatory to obtain permission from the copyright holder. This can be troublesome and extremely time consuming. The “four factor” fair use test is generally just as applicable to on-line materials and library electronic or print reserves as in the case of photocopied materials. For full details on “four factor” fair use test see: http://www.lib.umn.edu/copyright/checklist.phtml. ---Continued on page 5
Working Smarter in a Changing Economy
By Janet Stoeger Wilke, Library Dean

In difficult economic environments, the word “value” carries increased importance. We all seek the best value for our shrinking dollars, and we scrutinize with great care anything that may cost money. The value of libraries tends to be seen in terms of statistics that are often a reflection of money spent – how many books, databases, questions answered, and so on.

In the academic world, each fall semester brings another important statistic – enrollment. This fall UNK saw the numbers starting to go up, not just in distance education, but on campus as well. If past history is a guide, enrollments in higher education tend to go up as the economy goes down. More students, less money to provide resources and services – what do we do?

We are already doing much of it at the Calvin T. Ryan Library, both physically in the building and in serving distance users. For example, we continue to reconfigure study spaces to better address student needs, we work with subject faculty to provide introductions to the many resources currently accessible via the library, and, most importantly, we work to make one-on-one service the best it can be.

Our goal is to have students come back when they have another question. Much of what we do for distance students serves local students as well: quick responses when requests are made for resources from another library, continually revamping Web pages to help users, and the recent addition of 24/7 reference service – service that is always provided by experienced academic staff. In other words, working smarter with what we have and making careful choices when opportunities arise – that’s always the best value.

Library Gifts
Since the spring semester, Calvin T. Ryan Library has received numerous book donations from UNK faculty and staff. They include Diane Wysocki, Gene Fendt, Valerie Vierk, Frank Harrold, James Rohrer and Deborah Murray. Other gifts were received from John Gossewin, Lana Davis, David Clark, and the College Republicans. In September, the Library received a donation of over 750 books and almost 100 issues of several journals from the Ron Landstrom estate.

The Curriculum/Non-book Department received 58 complimentary children/young adult books from Houghton Mifflin, as well as 44 non-book items from Super Duper Publications.

Library Welcomes Bruner Classes
By Dee Goedert, Head of Access Services

With the construction project in Bruner Hall of Science, classroom space is scarce this fall. There are several Biology classes, a Health Science class and a Physical Science class that have been relocated to the Library’s Jennings Room on the second floor.

At the beginning of the semester, students were challenged to locate this room. Library staff designed “road signs” for students to ease this burden. The presence of these students has increased the usual activity in the library and it is always great to see new faces.
To Support Calvin T. Ryan Library

Financial
Private financial support is vital to creating a margin of excellence at the Calvin T. Ryan Library. Your gifts can assist in bringing valuable collections of information to the library on paper and electronically, as well as creating a physical environment which complements learning by UNK students and other library users. Gifts supporting the library are tax deductible and are handled by the University of Nebraska Foundation, a 501(c)(3) corporation. Thank you for your support.

Collections
Books and other resources that are no longer needed may be just what we can use to enhance a library collection. We are especially interested in items with a UNK, Nebraska, or Great Plains connection. See this site for details: http://www.unk.edu/acad/library/admin/index.php?id=38556.

For more information please contact:
Kristin Howard
University of Nebraska Foundation, Kearney Office
P.O. Box 2678, 214 West 39th St, Kearney, NE 68848
khoward@nufoundation.org or call (308) 698-5270
http://www.nufoundation.org/Shop/showDivision.sp?cat=62

Jim Rowling Retires after 33 years

Jim Rowling, Acquisitions/Serials Librarian, retired this summer after working at the library since August 25, 1975. The above photo shows Jim and his department co-workers attending the Service Awards and Retirement luncheon on April 16, 2008.

----“QuestionPoint” Continued from page 1
E-mail reference works best for topics that don’t require an immediate response, or that necessitate some investigation by a librarian. During regular reference desk hours, librarians can usually acknowledge e-mails within a few minutes. To view desk hours visit: http://www.unk.edu/acad/library/ref/index.php?id=1104.

Chat works best for quick help and short answers. Clicking on “chat help” will go to the chat box. When librarians are not monitoring chat, this message appears: “This chat box is currently offline. However, you can still click here for help right now.” By following this link you may be chatting with a librarian from another member library.

To talk to the UNK librarian staffing the reference desk, call 865-8586 (local) or 866-454-4865 (toll free). Voice telephone reference, as old fashioned as it may seem to some of our students, still works well to meet a wide range of information needs. And, yes, you can still talk to us face-to-face by coming into the Library. Whether you’re faculty or an on-line student in Papua New Guinea, we are available to serve your information needs. And, please, faculty, do point out the Ask Us 24/7 link to your students.

With QuestionPoint, Calvin T. Ryan Library never closes.

If you have questions or comments, please contact either Greg Anderson (308-865-8593 or andersong@unk.edu) or Ron Wirtz, Coordinator of Library Services and Instruction (308-865-8592 or wirtzrl@unk.edu).
Electronic Reserves Available 24/7
By Todd Jensen, Access Services Associate

Electronic reserves is a service that allows instructors to place class information on-line as digital documents. This allows students to access the information 24/7 wherever a computer is available. Course information in electronic reserves is password protected. Library staff informs the instructor of the password to pass along to his/her class. Electronic reserves is in addition to the physical Reserve Collection located at the Circulation Desk. This collection is used for library materials and personal copies that are needed by an entire class. A brochure detailing the service is also available, to assist faculty in creating electronic reserves. The electronic reserves policy, copyright restrictions, and how to submit materials can be found at: http://eres.unomaha.edu/unkcpolicy.htm.
"ANTELOPE ANECDOTE"

Rules Teaching the Care of Books
Submitted by John Lillis, Archives Librarian

A sample of work done by the third and fourth grades of the training school, written by Florence Noyer. It appeared in the March 24, 1922, Antelope.

1. Have clean hands when reading.
2. Do not mark your books.
3. Do not eat candy when you read.
4. Be careful where you keep your books.
5. Do not lay your books on the playground.
6. Do not turn edge of the pages.
7. Do not spit on fingers when turning a page.
8. Do not loosen the binding on a book.
9. Do not keep a pencil or a pen in a book.
10. Do not lay a book down on its open face.
11. Do not scratch your books.
12. Do not put corners of your books in your mouth.
13. Do not throw books.
14. Open books carefully and properly when new.

----"Copyright" Continued from page 1

Fortunately, current technology and license agreements with vendors of full-text library databases make it relatively easy to remain in compliance with copyright law, while at the same time reducing the time and effort that it takes for the individual instructor to build and maintain a course. Liaison librarians are happy to assist instructional faculty in developing updated course reading lists based on custom searches of appropriate library databases. “Persistent” or “stable links” may be developed for each full-text item selected from the search. These may be saved as links within Blackboard course pages, placed into an electronic document such as a MS Word file, PDF file or PowerPoint slide, or e-mailed directly to students. Since no actual copy of the document is made, compliance with copyright law is greatly simplified.

When students click on a “persistent link” from an on-campus location, they are able to access the full-text document without any intermediate steps. When they click on a persistent link from off-campus, they must log into a proxy server before being able to view, save, print or e-mail the document. As long as they remain within the Library Web site, no other password access is required.

If you are interested in learning to use “persistent links” within Blackboard, or with electronic documents that may be saved to disk or e-mailed, please contact your liaison librarian. A list of library liaisons is available at: http://www.unk.edu/uploadedFiles/academics/library/ref/Library%20Liasions.pdf.
For additional information see the following: http://www.unk.edu/acad/ecampus/students/index.php?id=22350.

Library Home Page Has New Look

The Library’s redesigned home page went live in July. The Library welcomes any comments or suggestions about the new page. To make comments or to view all other comments, please visit the “Comments” Web page at: http://www.unk.edu/acad/library/ref/index.php?ekfrm=39190.

Mona on Display

The Library’s lobby displays works from the permanent collection of the Museum of Nebraska Art (MONA). MONA also displays works inside the Library Cafe. The display is changed each semester. Please visit the MONA Web site at: http://monet.unk.edu/mona/.

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Acrylic on birch plywood and poplar

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